

Now **that** is customer service !!! Thanks.

*Anell Shipman*

**City Secretary**

[ashipman@ci.desoto.tx.us](mailto:ashipman@ci.desoto.tx.us)

## **City of DeSoto**

Christi, I just love dealing with you and Doug! You guys are the tops in my book!  
Margie Hare Cummins Southern Plains, Ltd.

WOW” That’s customer service  
Margie Hare Cummins Southern Plains, Ltd.

“I’ve known Doug for about 10 years, and have always appreciated his desire to find out the best solutions to his clients needs.” September 27, 2008

*Chuck Chambers, Owner, Signs Now #231 (Arlington, Texas)*  
was a consultant or contractor to Doug at Home Run Promotions

“I have known Doug for several years he is an inspiring and engaging person who has a vast knowledge of his industry. I would highly recommend Doug and Homerun Promotions”  
September 9, 2008

*Larry Forbes, Business Development, Minuteman Press*  
worked with Doug at Home Run Promotions

“Doug is a great business owner. I have used HomeRun Promotions on more than one occasion. Doug has always made sure the products we ordered were top-quality and has been more than helpful in the ordering process. Without Doug I would have been overpaying on so many products. I appreciate everything Doug has helped us with.” August 26, 2008

**Top qualities:** Great Results, Expert, High Integrity

*Stephan Kilgore*  
hired Doug as a Promotional Items in 2003, and hired Doug more than once

“Doug is a great vendor for the hotels that I have worked for. He has always come through for me with promotional items I needed for sales blitz, trade shows, and much more. I would recommend Doug to any other businesses that would benefit from what he sells.” August 26, 2008

**Top qualities:** Great Results, Personable, Good Value

*Selina Darwin*  
hired Doug as a Vendor in 2007, and hired Doug more than once

“Doug has always met and exceeded my expectations. On more than one occasion, I have looked for particular items not so easy to find and he performed the research, got a sample, and brought them to me. Once the order is made, the items were delivered on time, every time. I am very happy. Everyone else I know that uses him, loves his work.” August 26, 2008